Research Metrics Ltd. 1920 West Sylvania Avenue Toledo, OH 43623 phone: +1.800.691.0288 e-mail: sales@researchmetrics.com web: http://www.surveo.com

Research Metrics Europe Ltd.
189 Slivnitsa blvd
Varna 9000
Bulgaria
e-mail: sales@researchmetrics.com
web: http://www.surveo.com



### THE RICHEST EXPERIENCE IN SURVEY DESIGN, COLLECTION AND ANALYTICS



### **REMOVE RESPONDENT BIAS**

#### PLAY A SURVEY!

Make the survey interesting and enjoyable, using entertainment to involve respondents on an emotional level and generate genuine responses.



### **REMOVE INTERVIEWER BIAS**

#### CUT THE MIDDLE MANU

Provide the survey directly to the respondents, using interactive media to remove any interviewer influence from the equation.



### **REMOVE SURVEY BIAS**

#### A PICTURE IS WORTH A THOUSAND WORDS!

Incorporate vivid graphics and animations instead of long boring text

to maintain respondent focus and

eliminate comprehension errors.



### **ELIMINATE FRAUD**

#### RESULTS YOU CAN DEPEND ON!

Know exactly when and where your responses are given with time and GPS stamping on each response. Gesture detection separates genuine responses from invalid ones to provide you with only the relevant data.



# BLUEPRINT THE UNIVERSE IN YOUR RESEARCH

Set quotas for the demographics you want to represent in your sample. Extrapolate with confidence knowing your sample has the same characteristics as the real world we live in.





### TOTAL ANALYTICS STRAIGHT OUT OF THE BOX

SURVEO aggregates and analyzes data immediately after submission, sending it directly to your clients through a simplified online interface.

· Access to real-time results



### UNPARALLELED VISUALIZATION

SURVEO gives project overviews at a glance. View detailed charts for each question with a single click. Instantly assess data accuracy on multiple levels with built-in indicators.

- · Randomness meter indicator
- · Sample size indicator
- · Response rate indicators
- · Answer distribution indicators
- · Statistical Error indicator



## AUTOMATED CORRELATION AND DEPENDENCY ANALYSIS

SURVEO does all the work for you, calculating the correlation between every pair of questions and automatically delivering the most significant results to your client.

- · Correlations calculation
- · Significance calculation
- · Cross tabulations charts



### DIG DEEPER TO THE FUNDAMENTALS

With the built-in filters, it is easy to drill down and uncover vital decision making information. Reports are dynamically updated as filters are applied.

- · Question and answer filtering
- · Cross tabulation drill down



### VINTAGE REPORTS FOR MODERN CLIENTS

Remember the good old days when you needed to generate a 300 page report? With SURVEO you still can by simply selecting which analytic elements to include. Automatic calculation, vivid graphics and analytics are displayed exactly as shown online. Print or view the entire report with one click.



### **KEEP ON TOP OF THE BUZZ**

Gain powerful insights into your respondent's thoughts and emotions by exploring their choice of words. SURVEO's automated analysis reduces the research burden by aggregating thousands of open-ended questions into an intuitive Word Cloud.



### **EAGLE EYE YOUR PROJECT**

SURVEO visualizes analytical data based on geographic data. It is automatically captured in every survey to easily make regional comparisons. Build your report by using cross tabulations charts, correlations and significance calculations.





### THE FRIENDLIEST MOST POWERFUL DESIGNER YET

The simple Drag and Drop interface creates the survey exactly as it will be seen and used. Adapt the survey to your own specific needs while designing it.

Preview the experience that users will get on different platforms/devices.

- · Simplified Drag and Drop interface
- · Simulate the user experience
- · Preview as you build



### **EXPRESS YOUR OWN STYLE**

Create visually appealing surveys simply by choosing from 100+ fancy question presets in different styles, including:



### **SMART SURVEY AUTOMATION**

With SURVEO you can easily set your own conditions and actions to dynamically jump directly

to the next relevant question

or apply preset



### **COLORMATCH YOUR SURVEY**

Set the colors in your survey to match your corporate image, a mood or the content of your survey by simply selecting from the color picker.



### **BRAND IT YOUR WAY**

Create the impact you want by customizing the survey with your own look and feel. Insert your logo, taglines, custom screens and any other content you want.





### EXPAND YOUR RESEARCH EMPIRE

Unleash your projects worldwide with a swarm of survey links placed anywhere you want. They work with the latest web browsers on PCs, laptops, Macs and mobile devices. Put them on:

- · Your website
- QR Codes (Quick Response)
- · Standard emails
- · Auto responder emails
- · Third party websites



# **VOLUNTEERS! TAKE ONE STEP FORWARD**

You know you are getting genuinely random results because you will receive feedback only from people who choose to share their opinion. With unsolicited surveys, respondents provide you honest and accurate feedback.



### VOLUNTEERS! TAKE ONE STEP FORWARD





### **SURVEO MOBILE APP**

The specialized SURVEO mobile app helps you manage your projects on Apple and Android tablets.





### OOH, SHINY! CAN I TOUCH?

Attract more respondents to your project. SURVEO lures respondents to participate by using cutting edge technology "gadgets".

Who can resist the seductive

entertainment that they provide?



## ONLINE? OFFLINE? NO PROBLEM!

Research can be conducted at any location. Data is stored in the device and automatically submitted whenever an internet connection is available. This process is entirely transparent to the researcher with no manual input needed.



### SHORTCUT TO PRECISION

Project execution is optimized by automated data submission. There is no need for double data entry, saving data collection time and eliminating any transcription



## AN INTERACTIVE CLIPBOARD IN EVERY RESEARCHER'S POCKET





### **HI-TECH RESPONDENT TRAP**

Attract young and old like bees to honey with your own seductive Kiosk. Your silent interviewer is non threatening even to the most timid, allowing them to share their honest opinion with confidence. Placement where people congregate ensures a large number of responses.





### **SOLUTION FOR ALL INDUSTRIES**

- Retail
- · Banking and Finance
- Government
- · Tourism and Travel
- Education
- Telecoms
- · Hotel and Restaurant
- Healthcare
- · Lottery and Gaming

### **SERVICES**

#### CONSULTATION

Before purchasing a kiosk terminal, we offer free consultation so you can determine your need for optional components and to make sure that your investment maximizes profitability.

#### INSTALLATION

At your request, our specialized crew can install your kiosks, ensuring reliability and the proper operation of your devices.

#### SERVICE AND MAINTENANCE

In addition to warranty and repair services, we also offer an optional maintenance subscription for your terminals to increase reliability and optimize performance of your devices.

#### INSURANCE REFERRALS

To help you protect your kiosk investment and mitigate risks related to their operation in public spaces, we offer referrals to several companies that provide this type of insurance.

#### **ADVERTISING**

We offer Interactive Advertising through our kiosks to bring you closer to many potential clients. Choose your target audience, timing and location of the kiosks on which you advertise.

## **SURVEO KIOSK 7"**



## **SURVEO KIOSK 10"**



## **MODERN PROFESSIONAL**

Suitable for all indoor applications. Many configurations are possible from standard and optional components. Branding is available.

#### STANDARD CONFIGURATION

- 19" TFT SAW Touchscreen (1280 x 1024)
- Windows XP/Vista/7/8 compatible
- Active speakers 2 x 6W

#### OPTIONS

Metal keyboard with touchpad/trackball, 17 - 21" TFT SAW Touchscreen, web camera, Wi-Fi adapter, thermal printer, magnetic and smart card reader, RFID reader, kiosk software and more.

#### SIZE

1450 x 470 x 432

#### **PRODUCTION**

EU



## **FLEXI ARTISTE**

Flexi Artiste is an elegant kiosk with a smooth tubular frame. It is suitable for all varieties of indoor applications. Many configurations are possible from standard and optional components. Branding is available

#### STANDARD CONFIGURATION

- 17" TFT SAW Touchscreen (1280 x 1024)
- Windows XP/Vista/7/8 compatible
- Active speakers 2 x 6W

#### **OPTIONS**

Metal keyboard with touchpad/trackball, 17 - 21" TFT SAW Touchscreen, web camera, Wi-Fi adapter, thermal printer, magnetic and smart card reader, RFID reader, kiosk software and more.

#### SI7F

1379 x 554 x 405

#### **PRODUCTION**



## **OFFICE VIRTUOSO**

With its sleek design, Office Virtuoso is suitable for all varieties of indoor applications. Many configurations are possible from standard and optional components.

#### STANDARD CONFIGURATION

- 19" TFT SAW Touchscreen (1280 x 1024)
- Windows XP/Vista/7/8 compatible
- Active speakers 2 x 6W

#### OPTIONS

Metal keyboard with touchpad/trackball, 17 - 23" TFT SAW Touchscreen, web camera, Wi-Fi adapter, magnetic and smart card reader, kiosk software and more.

#### SIZE

1390 x 468 x 469

#### **PRODUCTION**

EU



## **CONTINUUM CURVE**

Continuum Curve kiosks are suitable for all varieties of indoor applications. Many configurations are possible from standard and optional components.

#### STANDARD CONFIGURATION

- 17" TFT SAW Touchscreen (1280 x 1024)
- Windows XP/Vista/7/8 compatible
- Active speakers 2 x 3W

#### OPTIONS

Metal keyboard with touchpad/trackball, 17 - 23" TFT SAW Touchscreen, web camera, Wi-Fi adapter, magnetic and smart card reader, thermal or laser printer, RFID reader, kiosk software and more.

#### SI7F

1550 x 500 x 430

#### **PRODUCTION**



## **GALLERY ELEGANCE**

Gallery Elegance is an elegant kiosk for wall-mount installations. Many configurations are possible from standard and optional components.

#### STANDARD CONFIGURATION

- 19" TFT SAW Touchscreen (1280 x 1024)
- Windows XP/Vista/7/8 compatible
- Active speakers 2 x 6W

#### OPTIONS

Wi-Fi adapter, web camera, magnetic and smart card reader, RFID reader, kiosk software and more.

#### SI7F

734 x 460 x 93

#### **PRODUCTION**



### **POWERHOUSE MAXI**

Powerhouse MAXI is ideal for large trade centers and chain stores. With its large display and optional touch screen, it can be used for interactive content or advertisement. Content can be controlled from a remote server.

#### STANDARD CONFIGURATION

- 32" TFT display or 40" TFT Full HD display
- Windows XP/Vista/7/8 compatible
- Active speakers 2 x 10W

#### OPTIONS

Infrared Touchscreen, 32" - 47" TFT display, Wi-Fi adapter, magnetic and smart card reader, RFID reader, kiosk software and more.

#### SI7F

1862 x 533 x 415, 1942 x 605 x 418

#### **PRODUCTION**



## **MONOLITH**

Monolith kiosk is created for outdoor applications and is equipped with internal environmental controls for humidity, heating, and cooling. It is well suited for tourist destinations and city information centers.

#### STANDARD CONFIGURATION

- 17" TFT SAW Touchscreen (1280 x 1024)
- · Windows XP/Vista/7/8 compatible
- Active speakers 2 x 10W

#### OPTIONS

Metal keyboard with touchpad/trackball, 17 - 32" TFT SAW Touchscreen, web camera, Wi-Fi adapter, magnetic and smart card reader, thermal or laser printer, RFID reader, kiosk software and more.

#### SI7F

1820 x 570 x 210

#### **PRODUCTION**





## RAPID FIRE SURVEY DISTRIBUTION

Get more bang for your buck! With SURVEO you can distribute your projects to hundreds of contacts with just one click. Simply select the right contact list for the campaign. Easily create

new contact lists or import

existing lists to suit

your survey.



# A RICH ARSENAL OF EMAIL TEMPLATES

Choose from many preset templates which deliver vibrant and personalized content to your contacts using any email client. Simply select a template to match your company style. You can customize the standard text or even create new templates if you want.



## EASY TACTICAL CAMPAIGN MANAGEMENT

Use the intuitive interface to easily create new campaigns. Just specify the subject, reply to, sender and a new or existing contact list. You can easily monitor the current status of all campaigns and edit any that have not yet been launched.



# STONE COLD FACTS AT A GLANCE

